

# PRODUCT RECALL

<b>Date:</b>	9/3/2019
<b>Manufacturer:</b>	Dog Goods USA LLC
<b>Product:</b>	<ul style="list-style-type: none"><li>• Berkley Jensen® Pig Ears Dog Chews</li><li>• Article # 78620</li></ul>
<b>Dates Sold:</b>	September 2018 through August 2019

*Consumers with questions can contact Dog Good USA LLC 786-401-6533 from 9:00 a.m. to 5:00 p.m. ET Monday through Friday.*



**Post Until: 2/3/2020**

## COMPANY ANNOUNCEMENT

# Dog Goods USA LLC Expands Voluntary Recall of Chef Toby Pig Ears Pet Treats Because of Possible Salmonella Health Risk on 9/3/2019

When a company announces a recall, market withdrawal, or safety alert, the FDA posts the company's announcement as a public service. FDA does not endorse either the product or the company.

[Read Announcement](#)[View Product Photos](#)

## Summary

<b>Company Announcement Date:</b>	September 03, 2019
<b>FDA Publish Date:</b>	September 03, 2019
<b>Product Type:</b>	Animal & Veterinary
<b>Reason for Announcement:</b>	Potential to be contaminated with Salmonella
<b>Company Name:</b>	Dog Goods USA LLC
<b>Brand Name:</b>	Berkley & Jensen
<b>Product Description:</b>	Pig Ears

## Company Announcement

**Dog Goods is voluntarily expanding this recall to include all 30-packs of "Berkley & Jensen" brand pig ears sold at BJ's Wholesale Club stores. Dog Goods purchased these pig ears from a single supplier in Brazil from September 2018 through August 2019.**

The U.S. Food and Drug Administration ("FDA"), together with the Centers for Disease Control and Prevention ("CDC") and State partners, is investigating a link between pig ear pet treats and human cases of salmonellosis. This recall is being expanded after Rhode Island Department of Health testing found *Salmonella* in "Berkley & Jensen" brand pig ear pet treats.

Dog Goods USA LLC ("Dog Goods"), a distributor of Tobyhanna, PA has been contacted by the FDA and, based on the best information currently available, is conducting a voluntary recall of the following products (the "Products"): non-irradiated bulk and packaged pig ears branded Chef Toby Pig Ears with the lot codes indicated below, which Dog Goods bought from a single supplier in Brazil from September 2018 through August 2019 and distributed nationwide in retail stores.

428590	278989	087148	224208	1168723	428590	222999
074599	1124053	226884	578867	224897	1234750	444525
1106709	215812	230273	224970	585246	327901	052248
210393	217664	331199	225399	867680	050273	881224
424223	225979	431724	226340	880207	334498	

Healthy people infected with *Salmonella* should monitor themselves for some or all of the following symptoms: nausea, vomiting, diarrhea or bloody diarrhea, abdominal cramping and fever. Rarely, *Salmonella* can result in more serious ailments, including arterial infections, endocarditis, arthritis, muscle pain, eye irritation, and urinary tract symptoms. Consumers exhibiting these signs after having contact with this product should contact their healthcare providers.

Pets with *Salmonella* infections may be lethargic and have diarrhea or bloody diarrhea, fever and vomiting. Some pets will have only decreased appetite, fever and abdominal pain. Infected but otherwise healthy pets can be carriers and infect other animals and humans. If your pet has consumed the recalled product and has these symptoms, please contact your veterinarian. For more information and *Salmonella* and its symptoms and health risks, please refer to the following link:

<https://www.dfs.gov/animal-veterinary/news-events/fda-investigates-contaminated-pig-ear-pet-treats-connected-human-salmonella-infections> (<https://www.dfs.gov/animal-veterinary/news-events/fda-investigates-contaminated-pig-ear-pet-treats-connected-human-salmonella-infections>).

Dog Goods has also launched an internal investigation to determine, when and where the Products may have been contaminated. To date, this internal investigation has not indicated any vulnerability in the company's practices, including but not limited to the inspection, handling and storage of the Products. Nonetheless, Dog Goods will continue to investigate the matter, collaborate fully with the FDA and the CDC, and provide further information to its customers and the public as appropriate.

Consumers who have purchased the products are urged to return them to the place of purchase for a full refund. Consumers with questions may contact us at 786-401-6533 from Monday to Friday 9am EST through 5pm EST.

Original Press Release (</safety/recalls-market-withdrawals-safety-alerts/dog-goods-usa-llc-conduct-voluntary-recall-chef-toby-pig-ears-treats-because-possible-salmonella>)

## Company Contact Information

### Consumers:

Dog Goods USA LLC

☎ 786-401-6533

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## Product Photos



berkley  
jensen®

# PIG EARS

DOG CHEWS

-  OVEN ROASTED
-  NO ARTIFICIAL FLAVORS, COLORS, PRESERVATIVES OR DYES
- EASILY DIGESTIBLE

**100%**  
MONEY BACK  
GUARANTEE

**30** EARS





berkley  
jensen.

# PIG EARS

## DOG CHEWS



OVEN ROASTED



NO ARTIFICIAL FLAVORS, COLORS,  
PRESERVATIVES OR DYES

EASILY DIGESTIBLE

Spoil your special one with Berkley Jensen Pig Ears. Oven roasted until golden brown to create that irresistible texture dogs love, our natural pig ears also promote good oral hygiene by delivering a scrumptious, long-lasting chew. And with no artificial flavors, colors, preservatives or dyes, our easily digestible treats will keep your dog happy, healthy and begging for more!

**ADVICE FOR USE:** Always supervise your dog when using a chew product. You should select a chew product that is at least slightly larger than your dog's mouth to help prevent choking concerns. Discard any small bits or pieces that have broken off of the chew. These pieces can potentially be swallowed by your pet which presents potential choking, gastric upset and blockage problems.

Intended as a treat, not a food.

Ingredients: Pig Ears



Every Berkley Jensen product comes with our **100% Money-Back Guarantee**. It's just one of the many ways a BJS Membership gives you MORE.

Distributed by:  
BJS Wholesale Club  
25 Research Drive, Westborough, MA 01581  
Questions? 1-800-934-1204

Made in Brazil



➔ More Recalls, Market Withdrawals, & Safety Alerts (/safety/recalls)