

PRODUCT RECALL

Date:	5/17/2021
Manufacturer:	Clio Snacks
Article Number/Product:	245796- Clio Greek Yogurt Bars 12 ct.
LOT Code/Best by Date:	Lot # 111PS112PV2021 with Best By date 6/20/2021 Lot #120PS118PV2021 with Best By date 7/4/2021
Dates Sold:	April 30th, 2021- May 15th, 2021

*If you have any questions, please contact 1-908-505-2546
Monday- Friday 9am PST – 5pm PST*



Post Until: 11/17/2021



141 Ethel Road West
Piscataway, NJ 08854
1-908-505-CLIO
cliosnacks.com

VOLUNTARY CLASS II FOOD RECALL NOTIFICATION – POTENTIAL SAFETY CONCERN


May 15, 2021

Dear Valued Customer:

This is to inform you that Clio Snacks is initiating a voluntary CLASS II recall out of an abundance of caution because select products may contain very small metallic fragments from a piece of production equipment/machinery. The problem was identified and was promptly corrected. No injuries have been reported. The items that may have been impacted and are subject to the recall are listed (with product image) below the recall actions requested. All other flavors and varieties of Clio products are NOT subject to recall.

We ask our customers to take the following actions:

- **Please immediately cease distribution of and destroy any of the recalled product.** The product should be segregated securely and then disposed of in a manner that prevents further distribution or consumption. Please ask your local FDA office if it wants to witness the destruction.
- **If you further distributed the product, please also notify your direct customers and ask that they also remove from commerce and destroy any product subject to this recall.** You should provide them a copy of this notification letter.
- Finally, **we request that you complete the Customer Response Form found on the last page of this document at your earliest convenience and return it via email to jeff.harvey@cliosnacks.com.** If you have any questions, please call (503)-816-9249.

Product Description	Product Image	Item Number	UPC	Size	Lot Code (On Case)	Date Code
Clio Snacks Vanilla & Strawberry 12 CT		245796	8-54021-00812-1	12 CT	111PS112PV2021	6/20/21
					120PS118PV2021	7/4/21

Please be assured that we will closely monitor and respond to any consumer questions that may arise. Any affected consumers will be provided a coupon for replacement product.

This recall is being carried out in consultation with Federal Food and Drug Administration (FDA), which may contact you to confirm that you have received this notice and are cooperating with the recall.

We greatly appreciate your efforts to help us remove affected product from commerce, and your shared commitment to help expedite this voluntary and precautionary recall. We are committed to regular and transparent communication with our customers. We value your business and will do everything possible to ensure that this recall is conducted as efficiently as possible. We apologize for this inconvenience and greatly appreciate your ongoing support.

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VOLUNTARY RECALL CUSTOMER RESPONSE FORM – Clio LLC

MAY 15, 2021

PLEASE FILL OUT AND RETURN PROMPTLY BY EMAIL

[...] We do not have any stock of the product Clio Snacks Vanilla & Strawberry 12 CT identified in the 05/15/2021 voluntary recall notice and our correspondence

OR

[...] We have product on hand that is subject to the voluntary recall, as summarized below

Item	Quantity On Hand	Quantity Returned by Customers
Clio Snacks Vanilla & Strawberry 12 CT		

- Recalled product was disposed of on _____, 2021, by (method) _____, as witnessed by _____. We contacted the FDA first to ask whether they also wanted to witness the destruction.
- We have records on file regarding the disposal

Account Name _____

Address _____

City _____ State _____ Zip Code _____

Date _____

Signature _____

Print Name _____

If you have any questions, please call ____-____-____