

# PRODUCT RECALL

<b>Date:</b>	5/23/2019
<b>Manufacturer:</b>	ION Audio
<b>Product:</b>	Ion Cornerstone Speaker, 2pk: <ul style="list-style-type: none"><li>• Article #: 92399</li></ul> Ion Keystone Speakers: <ul style="list-style-type: none"><li>• Article #: 63620</li></ul>
<b>UPC Number:</b>	<ul style="list-style-type: none"><li>• <i>Cornerstone</i>: 0812715018078, 0812715018528, 0812715019976, 0812715019969</li><li>• <i>Keystone</i>: 0812715018139</li></ul>
<b>Dates Sold:</b>	March 2016 through March 2019

*Consumers with questions can contact ION Audio at 833-682-0371 from 8:30 a.m. to 6:30 p.m. ET Monday through Friday, or online at [www.ionaudio.com](http://www.ionaudio.com) and click on recalls located at the top of the page for more information.*



**Post Until: 11/23/2019**



Recall Date: **May 14, 2019**

Recall Number: **19-DRAFT FOR CLEARANCE**

## **ION Audio Recalls Portable Speakers Due to Explosion Hazard**

### **Recall Summary**

**Name of Product:** Portable speakers

**Hazard:** Hydrogen gas can leak from the portable speaker battery when charging and the speaker can burst, posing an explosion hazard.

**Remedy:** Replace, Refund

Consumers should immediately stop using the recalled portable speakers and contact ION Audio for a free replacement speaker or an ION Audio gift card.

### **Consumer Contact:**

ION Audio toll-free at 833-682-0371 from 8:30 a.m. to 6:30 p.m. ET Monday through Friday, or online at [www.ionaudio.com](http://www.ionaudio.com) and click on recalls located at the top of the page for more information.

### **Recall Details**

**Units:** About 41,000

### **Description:**

This recall involves the Sport Express, Cornerstone, Cornerstone Glow, and Keystone ION Audio portable speakers. The Sport Express speaker is black in color and has two knobs on the front with a neon blue lit clock. It is about 9 inches wide and 9 inches tall. The Cornerstone and Cornerstone Glow speakers are triangular in shape, have a white outer casing, and are 14 inches wide and 10 inches tall. The Keystone speaker is square with a white casing and gray center. It is about 8 inches wide and 9 inches tall. The UPC number is located on the bottom of the speakers.

<b>Model Name</b>	<b>UPC Number</b>
Cornerstone/Cornerstone Glow	0812715018078
	0812715018528

	0812715019976
	0812715019969
Keystone	0812715018139
Sport Express	0812715010911

**Incidents/Injuries:** Ion Audio has received six reports of speakers exploding including four incidents resulting in property damage to the surrounding area. No injuries have been reported.

**Sold At:** Sport Express was sold exclusively at Best Buy from June 2018 through May of 2019 for about \$70. Cornerstone, Cornerstone Glow, and Keystone were sold at various electronics stores nationwide and online from March 2016 through March 2019. Cornerstone and Cornerstone Glow sold for about \$100 and the Keystone sold for about \$200.

**Distributor:** ION Audio LLC, of Cumberland, Rhode Island

**Manufacturer:** Shenzhen Fenda Technology Co., Ltd., China

**Manufactured in:** China

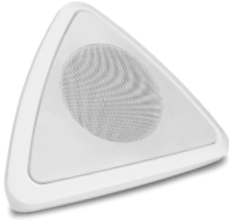
## Photos



**Recalled ION Audio Sport Express portable speaker**



**Recalled ION Audio Cornerstone portable speaker**



### **Recalled ION Audio cornerstone Glow portable speaker**



### **Recalled ION Keystone portable speaker**

## **Footer**



This recall was conducted voluntarily by the company under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

### **About U.S. CPSC:**

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

### **CPSC Consumer Information Hotline**

Contact us at this toll-free number if you have questions about a recall:  
800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime  
Call to get product safety and other agency information and to [report unsafe products](#).

**Media Contact**

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800